

Team Leader Logistics

- **Lead, facilitate, streamline & enable world class export customer management**
- **Global business supporting our Agricultural sector with advanced technologies**
- **Identify, explore & execute value add opportunities for continuous improvement**

Utilise your expert logistics knowledge to improve, enhance & drive the seamless running of export logistics at our Auckland operations.

Based at our Auckland Datamars operations, our largest site across Australasia, you'll take the lead in improving, collaborating, guiding and ensuring seamless customer management, data accuracy and communication for our export business.

Mentoring and developing a small team, this is a hands on role so you'll be someone who enjoys working right alongside your people, focused on the day to day specific administrative tasks and managing escalated calls to resolve problems, mitigate risk and strive to achieve beneficial outcomes for both internal and external customers and business KPI's.

We are looking for a logistics expert to evaluate, identify and execute value add opportunity to continuously improve the business process and flow and to execute on the forecast demand plan to ensure communication of due dates/order fulfilment and to supply chain stakeholders accurately and within strict timelines.

Key activities and accountabilities include:

- Advocating Health and Safety best practice
- Proactively working with the supply chain stakeholders across the business – FRM team in Switzerland, Freight Forwarders, internal departments and the warehouse team to deliver the expected outcomes
- Mentoring, training and developing your team
- Provide information and liaise with planning, production, distribution on the order fulfilment requirement possibilities/feasibility
- Acknowledge order receipt and provide delivery dates on every order
- Proactively develop value add opportunities to enhance the customer experience
- Confirm and maintain customer communication on order status as required
- Ensure accuracy of shipping documents against the customer order and what was despatched
- Develop and prepare appropriate reports for customers and sales team members as required
- Develop solutions for improvement opportunities to minimize, mitigate repeat risk
- Ensure order flow fulfilment. This function includes insuring maintenance of the export load schedule specific to market.

Tertiary qualifications in transportation and/or international logistics, knowledge in JDE or SAP and proficiency in MS Excel, reporting, data analysis and dashboards is ideal. You can expect a culture of respect, diversity, support in learning and personal growth combined with exposure to challenging and exciting projects. Along with a competitive base salary, we'll provide a car park, discounted meal options at our onsite café and Kiwisaver contributions.

All applicants will need to have a current work visa for New Zealand.

**Please send your application to Mel Pantelides, Recruitment Lead at Datamars
melanie.pantelides@datamars.com**